## PROBLEMS OF WORK CAPACITY ASSESSMENT?

- Unclear project requirements
- Progressive elaboration
- "Unknown unknowns"
- Lack of different view angles
- Lack of experience
- Unstable team
- Wrong standards used for capacity assessment
- Dependence on the third party
- Incorrect evaluation of performance of workers
- Lack of incrementation / dividing
- Corruption
- Money

## PROBLEMS OF WORK CAPACITY ASSESSMENT?

- Not enough info
- Over/underestimating task
- Incompetent workers
- Lack of time
- Environment (tornados in Estonia)
- Lack of motivation
- Lack of Google / Yahoo / Bing
- Wrong tools / no tools
- Lack of guidelines
- Lack of leadership

## PROBLEMS OF WORK CAPACITY ASSESSMENT?

- Lack of experience
- Uniqueness of the project
- Overly optimistic / pessimistic expectations (team)
- Poor / changing / lack of specifications
- Unforeseen events
- Unrealistic expectations and/or pressure from the client
- Miscommunication
- Unk-Unks
- Third-party-caused delays

# **IDEAL PROJECT MANAGER**

- Has good communication skills
- Has good organizing skills
- Can work under hard pressure
- Positive minded
- Diversly skilled
- Good listener
- Can manage risks
- Has negotiation skills
- Motivator for a team
- Analytical skills
- Is able to allocate resources in a right way
- Proactive
- Takes responsibility
- Good at delegating task
- Good monitoring skills
- Good psychological skills
- Courage

# ADMINISTRATION EXPECTATIONS TO THE PROJECT MANAGER?

- Reasonable project price
- Good choice of team members
- Finishing project on time
- Continuous reporting
- Attitude (good)
- Communication (skills)
- Transparency (no hiding unpleasant stuff)
- Adaptions (willing to change)
- Good performance (Henry?)
- Responsible
- Vision
- Team management
- Risk management
- Sense of humour
- Resource management
- General problem solving
- Proper delegation
- Independent thinking

teammanagement.com ← Rait idea

# PROJECT GROUP MEMBERS EXPECTATIONS TO THE PROJECT MANAGER?

- 1. Draw the project Schedule
- Communicate
- 3. Communicate with the clients / Company board
- 4. Good team player & leader
- 5. Understand the project clearly
- 6. Delegate properly
- 7. Clear view of goals & requirements
- 8. Shield team from excessive information
- Sticks & carrots (discipline & motivate)
- 10. Punctual with assignments & meetings
- 11. Objective & Non-bias
- 12. Monitor team / project progress
- 13. Take responsibility for failures
- 14. Advocate for better work environment / conditions / salary / pizza / coffee
- 15. Good resource manager (tools, more members)